

## **MORONGO BASIN UNITY HOME, INC. CalWORKs DOMESTIC ABUSE SERVICES SERVICE PLAN**

**On-Call Domestic Abuse Advocate** - Contractor shall provide 3.5 On Call Domestic Abuse Advocates (Case Managers), one of which is bilingual, who shall respond to calls from HSS staff in the Yucca Valley, Needles and 29 Palms TAD and ESP offices. Response time shall not exceed 30 minutes from the time the call is received; the response time for the Needles office shall vary due to distance, immediate response to the Needles office shall be by cellular phone, while the advocate is in route to the office. These advocates shall be available for domestic violence assessments; crisis counseling; safety plans; referrals; intakes into all of Contractor's Domestic Violence Programs and shall provide clients with options and services available to them. The advocates shall make presentations for ESP at their monthly Job Club and be available on site for Orientation. The advocates shall hold domestic violence workshops for both the TAD and ESP offices as needed.

**Welfare-To-Work** - Contractor shall encourage and prepare CalWORKs applicants and recipients to participate in the County's Welfare-to-Work activities through Contractor's domestic violence services including: Shelter Intakes; Outreach Intakes; Legal Advocacy and Court Support; developing Safety Plans; Individual Assessments; Case Management; Referrals to other resources both in person and through Contractor's 24-hour Crisis line; Transitional Housing; Individual and Group Counseling. Contractor's advocates shall be available for immigration advocacy.

**Self Sufficiency** - Contractor shall provide Self Sufficiency Services to clients and shall include the following: Legal Advocacy which consists of assistance with document preparation of Domestic Violence Restraining Orders and Custody Orders; Court and Mediation Accompaniment; Housing Advocacy through Contractor's Transitional Program which consists of assisting a client transition into and out of shelter; into and out of Transitional Housing, this program assists clients with a multitude of aspects in transitioning within their families lives i.e. children entering school; safety; parenting and household support after shelter in the clients home. Contractor shall provide referrals and services that can assist a client in staying violence free. This program shall assist with the whole family's self-esteem and confidence along with reemphasizing skills learned both through Contractor and Job Club.

**Shelter** - Contractor shall provide Shelter services for those clients who are in need of vacating their current residence in order to flee from their abuser. Shelter services shall also include: parenting; life skills; self-esteem; goals and objectives along with domestic violence education and feelings groups per week; crisis counseling including safety plans; individual domestic violence counseling; legal advocacy and court support; case management; food, clothing, personal items, emergency transportation and assistance with business transportation. Shelter stay shall range from 1 to 45-days, without a minimum number of days required.

**Counseling** – Unity Home provides Shelter clients with a licensed therapist one day a week. Clients needing additional professional counseling and Outreach clients are referred to Mental Health Professionals within the communities in which they reside.

**Peer Group** - Contractor shall provide Peer Group counseling 5 days a week both in shelter and through the Joshua Tree Outreach Center and two days a week in Needles.

**Children's Counseling** - Contractor shall provide licensed counseling to children in shelter 4 hours a week. Along with Unity Homes Children program which was developed specifically for child victims of domestic violence. Children in Unity Home's Outreach services are referred to mental health professionals in the communities that they reside.

**Parenting** - Contractor shall offer Parenting classes both through the emergency shelter and through Outreach to CalWORKs victims of domestic violence. Unity Home's parenting classes are not interactive with both parent

and child. Unity Home's advocates works with the mother and child together while in shelter on an individual basis.

**Childcare** - Contractor shall provide childcare to CalWORKs clients during day groups in shelter and all groups through the Outreach.

**Outreach** – Unity Home has two Outreach Centers: One located at 61738 29 Palms Hwy in Joshua Tree and one located at 1406 Bailey Suite E in Needles. Both Centers accept clients on a non-appointment basis for information, crisis counseling, referral and assistance. Legal assistance with temporary restraining orders and court support is by appointment (unless in an emergency.)

**Hotline** - Contractor shall operate a 24-hour, 365-day Hotline for victims of domestic violence. This crisis line shall be answered in both English and Spanish. The hotline shall allow victims the opportunity to understand their options, along with giving referrals to appropriate services.

**Alternate Mailing Address** - Contractor shall offer the use of Contractor's post office box for those clients who are in need of an alternate mailing address. Contractor shall advocate for victims to utilize the California Confidential Address Program (Cal Cap), which is administrated by the Secretary of States office. Contractor staff shall assist clients with the paper work for this program.

**Multiple Problems** - Contractor shall provide a Substance Abuse Program through outreach. This program shall provide individual substance abuse counseling and substance abuse groups weekly along with collaborating with Panorama Ranch Drug and Alcohol Rehab, to provide outside shelter groups and referrals which shall be facilitated by one of their counselors who would also facilitate a group. Any client who has mental health issues shall be referred to Morongo Basin Mental Health for professional counseling.

**Household Establishment Assistance** - Contractor shall provide Household Establishment Assistance to CalWORKs clients who are leaving a violent home. Contractor shall work with CalWORKs clients both on an individual basis and in a group, to provide clients with referrals for housing, assisting with filling out rental applications, explaining renters rights, offering information on how to have utilities turned on along with low income programs available to them; applying for transitional housing if appropriate; locating donated furniture and household supplies; reaffirming Safety Plans; and assisting clients after they have moved into their new home with any and all resources available.